



COMMUNITY AWARENESS

ALISO CANYON UPDATE EXTERIOR SURFACE CLEANING

SOCALGAS® EXTERIOR BROWN RESIDUE CLEANING SERVICES

SoCalGas® is aware that some residents who live immediately adjacent to the Aliso Canyon Storage Facility have reported dark brown residue on their vehicles or on the exterior of their homes.

For those who have identified brown residue outside the home, SoCalGas will provide cleaning services to remove the residue from the exterior of homes, outdoor fixtures, exterior furniture, and appliances. Additionally, a credit for a one-time vehicle clay bar detailing treatment will be provided if warranted.

Upon review and confirmation of the claim, an assessor will visit the home to review any residue on both the home and vehicle and determine if cleaning is required. If cleaning is necessary, SoCalGas will provide a professional cleaning service for the home and/or a one-time vehicle clay bar detailing treatment.

According to the Los Angeles Department of Health, "Since methane and the other chemicals of concern are gases, they do not settle and contaminate soils. However, residents may have concerns about the 'oily residue' resulting from recent drilling operations near the leaking well. Residents should avoid contact with fruits, vegetables, and any surfaces that appear to be coated with an oily residue..." Sampling results reviewed by both a toxicologist and a medical expert suggest that the residue does not pose a health risk; however, we are providing cleaning services where residue is present on exterior surfaces. For more information from the Los Angeles Department of Public Health regarding brown residue, visit <http://www.publichealth.lacounty.gov/media/gasleak/>.

Residue is not likely to have gotten into duct systems of residences because the vast majority of residential Forced Air Heating & Air Conditioning systems are sealed and do not pull in outside air. For the very few systems that have outside air intakes, the filter should capture particles before the air is circulated.

To request exterior cleaning, visit the **Return Home** page on **AlisoUpdates.com** and complete and submit the online Aliso Canyon External Surface Cleaning Request or call the Aliso Hotline at **818-435-7707**. For questions regarding exterior cleaning, please email us at **ResidueCleaning@socalgas.com**.



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